

and Quality Improvement Standard 5

Report for: 2014 Q4 (April, May, June 2014)

Consent Decree Performance

Measurement (Class Members)

Percent of class members requesting a worker who were assigned one.

| i ordoni or diada | | sting a worker who were assigned | | |
|---|---|---|--|--|
| one. | | | | |
| 2014 Q1 10 | 0.0% | (120 of 120) | | |
| | | (102 of 102) | | |
| 2014 Q3 10 | 0.0% | (94 of 94) | | |
| 2014 Q4 98 | 3.4% | (123 of 125) | | |
| | | , | | |
| Percent of hospitalized class members who were assigned a | | | | |
| ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' | | | | |
| | | (8 of 10) | | |
| | | (7 of 9) | | |
| | | (8 of 13) | | |
| | | (15 of 20) | | |
| 2011 Q1 70 | 3.070 | (10 01 20) | | |
| Percent of non-hospitalized class members assigned a worker | | | | |
| · · | | | | |
| | 3 5% | (83 of 113) | | |
| | | (72 of 93) | | |
| | | (64 of 81) | | |
| | | (67 of 103) | | |
| 2014 Q4 63 | J.U /0 | (67 01 103) | | |
| Dorcont of class | mombors in hos | enital or community not assigned | | |
| | | | | |
| | | (16 of 32) | | |
| | | (7 of 23) | | |
| | | (9 of 22) | | |
| | | | | |
| 2014 Q4 39 | 7.0% | (16 of 41) | | |
| Trans | | | | |
| ISP completed within 30 days of service request. | | | | |
| | | (54 of 70) | | |
| | | (54 of 62) | | |
| | | (36 of 44) | | |
| 2014 Q4 76 | 5.8% | (43 of 56) | | |
| | | | | |
| 90 Day ISP review completed within specified timeframe. | | | | |
| | 0.004 | (((0 - (1 0 - () | | |
| 2014 Q1 63 | 3.2% | (669 of 1,059) | | |
| | 3.2% 3.7% | (669 Of 1,059) (722 of 1,133) | | |
| 2014 Q2 63 | | | | |
| | 2014 Q1 10 2014 Q2 10 2014 Q3 10 2014 Q4 98 Percent of hosp worker within 2 2014 Q1 80 2014 Q2 7 2014 Q3 63 2014 Q4 79 Percent of non- within 3 days. 2014 Q1 73 2014 Q2 7 2014 Q3 7 2014 Q4 69 Percent of class on time but we 2014 Q1 50 2014 Q2 30 2014 Q3 40 2014 Q3 40 2014 Q4 30 ISP completed 2014 Q1 7 2014 Q2 83 2014 Q3 83 2014 Q4 76 | 2014 Q1 100.0% 2014 Q2 100.0% 2014 Q3 100.0% 2014 Q4 98.4% Percent of hospitalized class me worker within 2 days. 2014 Q1 80.0% 2014 Q2 77.8% 2014 Q3 61.5% 2014 Q4 75.0% Percent of non-hospitalized class within 3 days. 2014 Q1 73.5% 2014 Q2 77.4% 2014 Q2 77.4% 2014 Q3 79.0% 2014 Q4 65.0% Percent of class members in hos on time but were assigned within 2014 Q1 50.0% 2014 Q1 50.0% 2014 Q2 30.4% 2014 Q3 40.9% 2014 Q4 39.0% ISP completed within 30 days of 2014 Q1 77.1% 2014 Q2 87.1% 2014 Q3 81.8% 2014 Q4 76.8% | | |

Initial ISPs not developed within 30 days, but were developed within 60 days.

| Method 7 | 2014 Q1 | 43.8% | (7 of 16) |
|----------|---------|-------|-----------|
| | 2014 Q2 | 62.5% | (5 of 8) |
| | 2014 Q3 | 50.0% | (4 of 8) |
| | 2014 Q4 | 46.2% | (6 of 13) |

| | ISPs that were not reviewed within 90 days, but were reviewed within 120 days. | | | |
|----------|--|-------|--------------|--|
| Method 8 | 2014 Q1 | 51.5% | (201 of 390) | |
| Method 8 | 2014 Q2 | 56.2% | (231 of 411) | |
| | 2014 Q3 | 82.9% | (218 of 263) | |
| | 2014 Q4 | 44.3% | (160 of 361) | |

As of: Oct 14, 2014 Run By:

Brandi.Giguere

Starting with Fiscal Year 2009, Quarter 1 (July, August, September 2008) all calculations are based on 'working days' to time of assignment. The first three quarters were re-calculated using this new formula.